

Gloria Piracci

ASSISTANT EXECUTIVE DIRECTOR

WARE HOUSING AUTHORITY

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PEOPLE • PLACES • POSSIBILITIES

LEAD | SERVE | SOLVE | EMPOWER

"Leading with integrity, compassion, and accountability."

Because Everyone Deserves a Place to Call Home

WHO I AM

- **Public Housing Leader** — Dedicated to safe, stable and vibrant communities
- **Resident Advocate** — People first. Always.
- **Compliance & Regulatory Expert** — Turning complex requirements into practical solutions
- **Strategic Problem Solver** — Finding a better way forward
- **Team Builder & Mentor** — Investing in people and their potential
- **Community Champion** — Creating opportunities for a stronger tomorrow

PROFESSIONAL STRENGTHS

- **Leadership** — Inspires, empowers and holds teams accountable
- **Regulatory Expertise** — Navigates federal, state and local housing regulations
- **Strategic Thinking** — Sees the big picture and drives sustainable solutions
- **Communication** — Builds trust through clarity, transparency and collaboration
- **Problem Solving** — Turns challenges into progress
- **Empathy** — Balances compassion with policy, fairness and accountability

KEY FOCUS AREAS

HOUSING STABILITY
Safe, affordable homes. Brighter futures.

RESIDENT SUCCESS ACADEMY
Education. Resources. Independence.

PROGRAM EXCELLENCE
Compliance today. Stronger communities tomorrow.

STAFF DEVELOPMENT
Investing in people. Building strong teams.

COMMUNITY PARTNERSHIPS
Together we create lasting impact.

WHAT DRIVES ME

- Helping residents achieve housing stability
- Building strong, supportive teams
- Strengthening communities through public service
- Creating opportunities for resident success
- Maintaining fairness, accountability and compliance
- Making a meaningful difference every day

SIGNATURE INITIATIVES

- **Resident Success Academy** — Life skills. Financial literacy. Brighter tomorrows.
- **Resident Engagement & Self-Sufficiency Programs** — Support. Resources. Real progress.
- **Maintenance Career Pathway Initiatives** — Skills for today. Opportunities for tomorrow.
- **Program Compliance & Process Improvement** — Efficiency. Accuracy. Excellence.
- **Landlord & Community Partnerships** — Stronger relationships. Stronger communities.

KNOWN FOR

- ✓ Integrity
- ✓ Sound Judgment
- ✓ Professionalism
- ✓ Accountability
- ✓ Fairness
- ✓ Attention to Detail
- ✓ Compassionate Leadership
- ✓ Commitment to Public Service

MY IMPACT

- **Serving Residents** — Creating pathways to stability and success.
- **Supporting Staff** — Developing confident and capable teams.
- **Strengthening Housing Programs** — Ensuring compliance, efficiency and excellence.
- **Building Community** — Making a lasting difference through public service.

MY LEADERSHIP PHILOSOPHY

"Every decision should balance regulatory compliance, operational excellence, and the human impact on the people we serve."



Serving residents, supporting staff, and strengthening communities.

A STRONGER WARE. A BRIGHTER TOMORROW.

HOUSING PEOPLE | BUILDING OPPORTUNITIES | TOGETHER